



To Whom It May Concern,

Having served as the inaugural site and now entering our third year in partnership with Ryan Sanders Sports Services, we couldn't be more pleased with the professional relationship we've developed with both the on-site team and upper management at Dell Diamond.

Offering a blend of experiences both in the concessionaire/catering industry and from a Club owner/operator standpoint, RS3 brings a wealth of knowledge as to how the overall business operation is run and understands from our perspective what needs are essential.

Most importantly, RS3 matches our desire in regards to delivering unexpected customer service and, ultimately, understands the valuable part they play in the overall experience for our patrons. This has been accomplished not only by enhancing the quality of food and diverse menus throughout the park, but also through the carefully-crafted "look and feel" aspects RS3 has perfected over the years. From our now well-known storefronts down to the very food vessels we send fans away with, everything is intended to enhance the experience and change your perspective on "ballpark food." So much so, the RS3 team at Dell Diamond has become an integral part of our planning processes leading up to the baseball season and prior to all special events.

We feel fortunate to have grown with RS3 over the years and look forward to continuing our partnership for years to come.

A handwritten signature in black ink, appearing to read "Tim Jackson", with a long horizontal flourish extending to the right.

Tim Jackson
General Manger
Round Rock Express Baseball Club

